



All Agency Services Will Be Conducted via Telehealth through Saturday, August 8, 2020

To our valued clients,

Kids In The Middle (KITM) places the safety of our clients, guests, and staff as a top priority. Due to the rising number of COVID-19 cases in the St. Louis region, KITM recognizes that it is crucial to act now to prevent the spread of the virus and ensure the health of our clients and staff. **KITM staff will return to remote work, and we will be conducting services for current and new clients via Telehealth beginning Monday, July 27.** This decision did not come without careful thought, consideration, and planning. Our main objective is to protect the continuity of services and the safety of our staff. We will continue to monitor the guidelines from the Center for Disease Control (CDC) and local health departments.

- **KITM will be conducting all agency services, via Telehealth, through Saturday, August 8, 2020.**
- **All Agency based services are currently expected to resume, in-office, on Monday, August 10, 2020.**
- **Saturday hours will continue via Telehealth, and recommence, in-office, on Saturday, August 15.**

We want you to know that our thoughts are with you and your families as we continue to navigate this unprecedented and unpredictable time.

- If you are experiencing a mental health emergency, Behavioral Health Response has a 24-hour crisis hotline that can be reached at 314-469-6644 or 800-811-4760.
- If you are experiencing a need for additional resources or help with food, rent and utility payments, please call United Way at 2-1-1 or visit 211helps.org
- For additional questions or to set up an appointment, please contact the office at 314-909-9922, and one of our coordinators will

be available to help.

As we continue to monitor this situation, **these procedures are subject to change with new recommendations**, which we will keep you informed as soon as they become available.

Warm regards,

A handwritten signature in black ink, appearing to read "Katy".

Katy Walter
Chief Executive Officer

Kids In The Middle | 314.909.9922 | www.kidsinthemiddle.org